



Please find below a sample of peoples frequently asked questions.

If you do not find your answer here, please feel free to get in touch via our [Contact Us](#) Page.

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**Service Related**

**Do You have any references?**

Our business is built on reputation. We are well recommended by people that have booked us or have attended our events & also venue's, organizers and companies.

We are more than happy to provide references at your request.

**What happens if Olympic DJ cannot attend?**

We have never failed to attend an event, however if we did become ill and were unable to attend we would do everything we could to make sure you were not let down.

**What happens if Olympic DJ has a vehicle breakdown?**

We only use fully serviced and breakdown covered vehicles for our business. We also leave base with plenty of time to ensure we are not caught up in anything. Both together we feel is a pretty strong backup plan.

**Can I see Olympic DJ in action?**

Yes you can, please feel free to download Our Video or [Contact Us](#) to arrange a date. We also attend exhibitions and promotional events throughout the year.

**What areas do you cover?**

We are happy to travel to attend your event. Examples of event areas we have attended include:

Dorset, Hampshire, Wiltshire, Somerset, Berkshire, Devon & Cornwall

Please visit our website for more information on Wedding Venues

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**Bookings Related**

**Can we discuss our arrangements with you?**

Yes, we are more than happy to meet you for a quick chat, to give you a personal introduction and answer any questions that you may have in person.

**How do You confirm Your bookings with Us**

On receiving your deposit we will issue you a confirmation of booking. This document details all contact details, logistical matters such as dates, times & setup arrangements, your personal requirements, and all money matters, such as deposits taken, when final payment due.

Above all it is our personal promise that you won't be let down with a last minute cancellation.

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**Music Related****What music do you have?**

Olympic DJ has a huge back catalogue of music & also belongs to Entertainment/Record companies & memberships, which allows us to be at the front of current music genres as well.

All our music has been digitally encoded to allow us to instantly search by artist, title, genre, album and more, using our specifically chosen professional DJ software package.

We have getting on to a ¼ of a million personally owned tracks, none of our music is or has been downloaded. In the unlikely event of us not having a particular track, we will go and buy it.

To ensure that we have your music, we accept playlists in advance and also take requests at our events.

Please take a look at our [Equipment](#) and [Event Ideas](#) Sections for further details

**Will you accept our Music Playlists?**

We will play the music that you and your friends, families & guests want to hear.

We are happy to accept your playlists in advance and will also confirm back to you that we have your music as well.

We also accept requests from you and your guests during the event as well.

You have the final say so, if you do not want a style of music played then we do not play it.

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**Performance Related****How long do you need to setup?**

The time scale depends on the size of roadshow, venue access and the event itself. Typically speaking most setup times consist of 1 hr. All details are confirmed to you, when you receive our confirmation.

How much do you use the microphone?

Our DJ's are well experienced in the art of using the microphone accordingly. Our DJ's generally do not use the microphone much, perhaps to announce that the buffet is ready or to introduce someone or something by request.

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**Money Matters****How much do you charge?**

Our service charges are dependent on what you require. Please [Contact Us](#) for availability and a quotation.

**How much deposit is required?**

We require a 50% deposit to secure your date and once received we will send you your confirmation of booking

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**Legal & Safety****Does Olympic DJ have a PAT Certificate**

All Olympic DJ's equipment is tested annually by an independent certified PAT company.

**Does Olympic DJ have PLI and how much?**

Olympic DJ has £10 million pounds of Public Liability cover.

**Can we have copies of your PAT & PLI Certificates**

Full details of our current certificates are issued to you with our confirmation of booking.

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